

**Stephanie Rawlings-Blake**  
*Mayor*



Room 250  
City Hall  
Baltimore, MD 21202

April 8<sup>th</sup>, 2016

**TO:** The Honorable Stephanie Rawlings-Blake, Mayor  
Kaliopé Parthemos, Chief of Staff  
Colin Tarbert, Deputy Mayor  
Sameer Sidh, Director of CitiStat

**FROM:** CitiStat Team

**SUBJECT:** DHCD Briefing

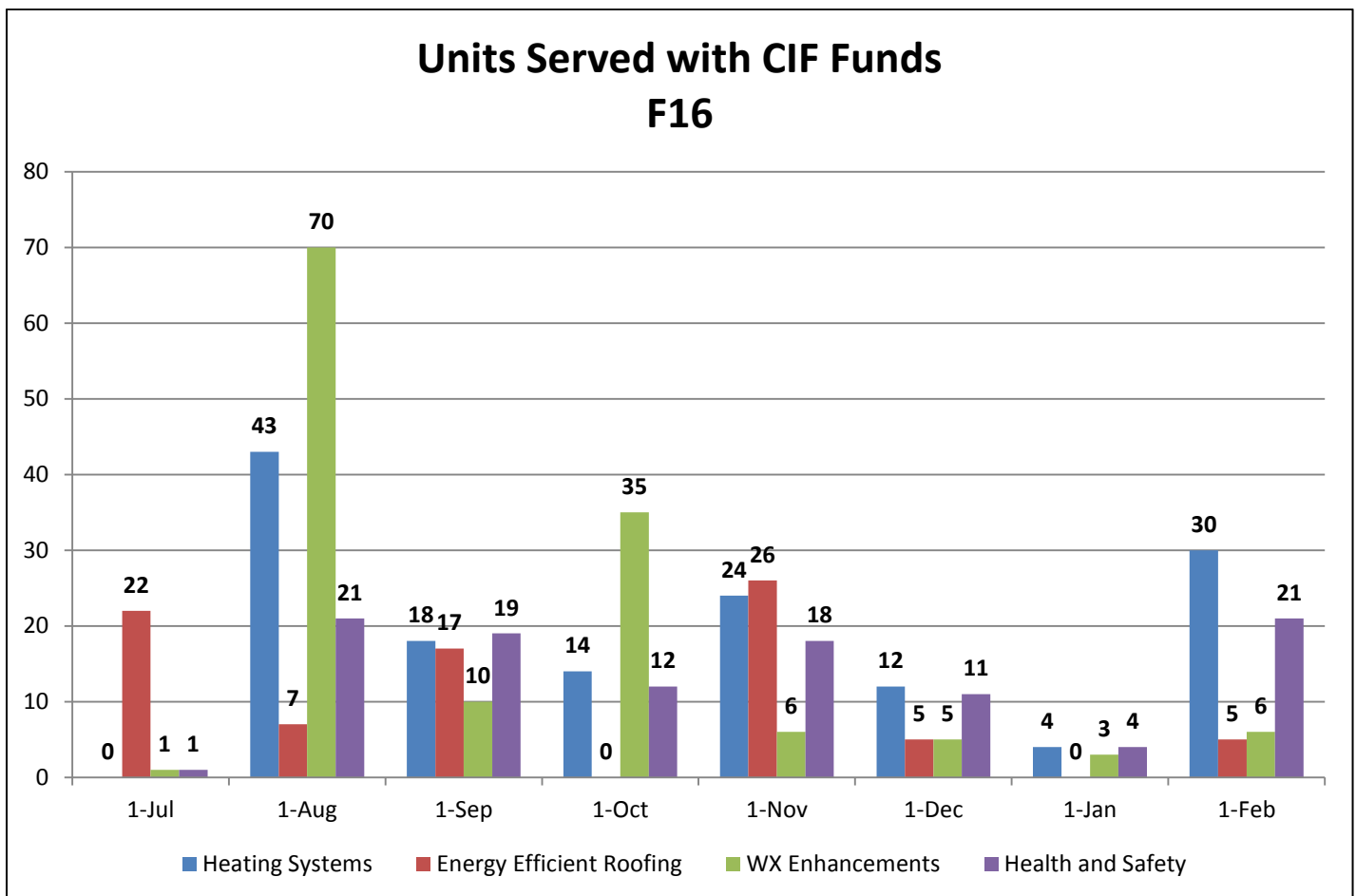


### Making Progress

- **No Heat Emergencies.** The Weatherization Program provides energy efficient home improvements to low-income residents of Baltimore City. Servicing homes to be more energy efficient conserves energy, reduces utility bills, and makes homes healthier, cleaner and more stable.
- The CitiStat template reports high performance in response to No Heat Cases reported.
  - 6 cases were deemed beyond help and deferred in November.
  - 6 cases were deemed beyond helped and deferred in December,
  - 5 cases were deemed beyond help and deferred in January.
  - 5 cases were non-responsive. Of the 13 that were audited, 4 were deemed beyond help.

Month	No heat cases reported	No heat cases audited	No heat cases restored
Nov-2015	76	76	71
Dec-2015	37	37	31
Jan-2016	27	27	22
Feb – 2016	18	13	9
Total FY 2016	140	140	124

- **Weatherization through the Customer Investment Fund.** The units served in the graph below specifically represent units served through the CIF Fund, separate from the graph above. Our goal moving forward will be to maintain consistency in the monthly units served, and to improve the total number of units served. CIF production increased across the board in February.
  - Heating Systems – replaces the existing oil fired heating system with a natural gas system
  - Energy Efficient Roofing – allows for roofing repairs with traditional roofing and cool white roofing. The fund allows the program to service homes that would be ineligible due to a leaking roof and also preserves the energy conservation measures installed.
  - WX Enhancements – allows for the replacement of outdated and dangerous wiring to allow insulation, LED lighting, lighting automation and shower clock timers
  - Health and Safety – allows for minor structural, electrical and plumbing repairs as well as indoor air quality, chimney repairs and moisture control.



**Needs Improvement**

- **New Weatherization Process.** In order to have more checks in the system, and to be able to hold contractors more accountable for the work that is done for weatherization, a new process map has been developed by the agency that increases accountability. The new process has been implemented and will be used going forward.
  - The State is approved 140 HABC scatter sites for **\$875,000** in State weatherization funds (Empower MD).
    - The current production schedule is moving at a rate of 18-25 units per week.
  - The State also approved Section 8 projects mentioned at the last CitiStat meeting, with 200 units that will be completed by June 20<sup>th</sup>, 2016.

